

COMBINED COMMUNITY BANK ADVISORY COUNCIL AND CREDIT UNION ADVISORY COUNCIL MEETING

August 12th, 2021

Consumer Financial Protection Bureau
1:00 p.m. – 5:00 p.m. EST
Held via WebEx

Dial in option (Listen only):
USToll: 14043971590
Access Code: 199 872 6145
Passcode: 97296377

TIME	AGENDA	LOCATION	SPEAKER
1:00 p.m. – 1:30 p.m. –	Welcome • Staff Director Opens Meeting • Acting Director Provides Remarks • Chair Provides Remarks	WebEx	<i>Acting Director David Uejio Manny Mañón, Staff Director, Advisory Board and Councils Section Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i>
1:30 p.m. – 2:30 p.m.	COVID-19 Session • Recent Bureau Research on Mortgage Challenges • Mortgage Servicing Final Rule Overview	WebEx	<i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union Mark McArdle, Assistant Director, Office of Markets Kristin Wong, Financial Analyst, Office</i>

Community Bank Advisory Council/Credit Union Advisory Council

	• Work/Development on Recovery Related Bureau Resources • Consumer Response Complaint Snapshot • Member Discussion		<i>of Markets</i> <i>Terry Randall, Senior Counsel, Office of Regulations</i> <i>Jessica Russell, Program Manager, Office of Markets</i> <i>Barbara Maurice, Senior Product and Strategy Advisor, Office of Consumer Response</i>
2:45 p.m. – 3:45 p.m.	HMDA Session: A Conversation about 2020 Mortgage Lending Data	WebEx	<i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> <i>Feng Liu, Senior Economist, Office of Research</i>
4:00 p.m. – 5:00 p.m.	Student Lending Session • Overview of the Annual Report of the CFPB Private Education Loan Ombudsman 2020 • Recent Bureau Work on Student Lending • Member Discussion	WebEx	<i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> <i>Robert Cameron, Private Education Loan Ombudsman, Director's Front Office</i> <i>Patricia Scherschel, Student Lending Program Manager, Office of Markets</i> <i>Kristen Evans, Section Chief, Students and Young Consumers, Office of Consumer Education</i>
5:00 p.m.	Meeting Adjourns		<i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> <i>Manny Mañón, Staff Director, Advisory Board and Councils Section</i>